

# KCON JAPAN 2026 Audience Guide

## 1. Key Operating Hours

Category	EXPRESS / FAST PASS	General
FESTIVAL GROUNDS Call Time	08:30	09:30
FESTIVAL GROUNDS Wristband Exchange Opens	09:00	09:50
1DAY AFTER 3PM Wristband Exchange Opens		14:40
FESTIVAL GROUNDS Hours	10:00–18:00	10:00–18:00
Soundcheck Entry Begins		16:50~
Soundcheck Begins		17:20~
M COUNTDOWN STAGE Entry Begins		17:40~
M COUNTDOWN STAGE Starts		19:00~

A wristband is required to enter Makuhari Messe International Exhibition Halls 4–8 and the Event Hall. Please make sure to have your ticket ready and exchange it for a wristband before entry.

- Wristbands cannot be reissued. Please take care not to lose or damage them.
- FESTIVAL GROUNDS check-in, ARTIST STAGE, and booths within FESTIVAL GROUNDS may have entry restrictions due to congestion. Please download the Mnet Plus app in advance and check the in-app notices regularly to avoid any inconvenience to your entry and viewing.
- Registration for entry will close once congestion at the entrance has eased. After registration closes, guests will be directed to the entry line.

## 2. ARTIST STAGE Information

- Entry restriction may be implemented when the area becomes crowded.
- If entry restriction is implemented, queueing system per artist session will be opened in Mnet Plus app. Please check the guidance in the app and obtain your queueing number.
- Re-entry may not be permitted if you leave ARTIST STAGE area (Event Hall) while entry restrictions are in effect.

## 3. ARTIST STAGE Entry Queueing Information

- Guests who have obtained a queueing number will be guided in order depending on congestion in ARTIST STAGE. Please note that an entry ticket does not guarantee admission to the artist area.
- Once entry begins, queue numbers for the relevant artist will be notified through the app in order. If you receive a notification, please come to the entrance of ARTIST STAGE.
- If you do not enter promptly after your queueing number is called, entry may no longer be permitted even if your number is valid.

#### **4. General Event Guidelines**

- Please note that due to unforeseen circumstances, artists scheduled to appear in this performance or in each content may cancel or change their appearance, or some members may be unable to appear. In such cases, tickets will not be refunded.
- Waiting overnight, loitering, or lining up in the area surrounding the venue at night or early morning is strictly prohibited as it causes inconvenience to local residents and facilities. If staff determine that your behavior is disruptive or inappropriate, your ticket may be confiscated and you may be asked to leave the venue without a refund.
- Saving seats or claiming spaces in free-seating areas at any stages in FESTIVAL GROUNDS is strictly prohibited. Items left unattended may be removed, and the organizers and performers will not be responsible for any loss or damage to belongings.
- Waiting for artists upon their arrival or departure is strictly prohibited as this will cause inconvenience not only to the performers but also to the venue, surrounding facilities, and residents.
- The sale of goods by attendees inside or around the venue is prohibited. In addition, spreading out and occupying space for merchandise trading or exchanging around the venue is not allowed, as it may inconvenience other guests. If discovered, your ID will be checked and all tickets in your possession will be invalidated, and you will be asked to leave the venue.
- If severe crowding or other hazardous situations occur, programs including performances may be temporarily suspended or canceled.
- Re-entry is not allowed for M COUNTDOWN STAGE.

- Cameras for recording and promotional purposes will be present inside and around the venue, and audience may appear in photos or video footage. Such materials may be used on websites, social media, and other media platforms. Please attend only if you agree to these conditions.
- Performance details, audience guidance, and event rules may be changed in accordance with government or local authority policies. No refunds will be issued due to such changes.
- We are unable to accept fan letters, gifts, flower stands, or flower baskets for the performers or the show.
- Inside the venue, photo and video recording is allowed only with smartphones or mobile phones. Please respect the privacy of other guests when filming. Some content may be prohibited to record. Please follow staff instructions at all times.
- The following items are restricted from entry: video cameras, digital cameras, interchangeable-lens cameras, action cameras, 360-degree cameras, as well as tripods, selfie sticks, folding stools, step ladders, LED signs, flashlights, laser pointers, drones, explosives, knives, scissors, and any other sharp or dangerous objects, as well as any items deemed dangerous by the organizers.
- Photography, audio recording, video recording, and live streaming using any device other than a smartphone or mobile phone are strictly prohibited. If such prohibited activity is discovered, your ID will be checked and all tickets in your possession will be invalidated, and you will be asked to leave the venue.
- The organizers and performers will not be responsible for any loss of or damage to equipment or data resulting from enforcement of prohibited-behavior policies.
- If you are carrying restricted items when entering the venue, you may be denied entry. If you must leave to dispose of those items and then re-enter the line, your original place in line will not be preserved. (Please note that the organizers do not operate a general cloakroom service for all attendees.)
- If you fail to comply with the rules and etiquette requested by the organizers, you may be denied entry or asked to leave.

## **5. Mnet Plus QUEUE System Guide**

- Wristband exchange for FESTIVAL GROUNDS, the Artist Stage, and booths inside FESTIVAL GROUNDS may be subject to entry restrictions through the Mnet Plus app depending on crowd conditions.

- To use the Mnet Plus QUEUE system, you must register your ticket reservation number. Please note that the registration start time depends on when your ticket was purchased.
- When wristband exchange begins at FESTIVAL GROUNDS, the QUEUE system in the Mnet Plus app will be operated to help reduce crowd concentration. If congestion eases, the QUEUE system may end and entry may switch to open walk-in access.
- For instructions on how to use the QUEUE system and for more details, please check the "QUEUE" button and the NOTICE board on the KCON JAPAN 2026 page in the Mnet Plus app.
- The first session of the Artist Stage (starting at 11:00) will operate with open entry. However, depending on crowd conditions at the time of entry, from the second session onward the admission process may change so that entry is only available through the QUEUE system in the Mnet Plus app.
- Please note that even if you apply for the QUEUE for the ARTIST STAGE, entry may still be limited depending on on-site conditions.
- QUEUE registration for FESTIVAL GROUNDS entry will be available from 12:00 AM each day between May 8 and May 10, during the event period. Please note that you may register only for the same date as the performance date shown on your ticket.

### **QUEUE Registration Start Times by Ticket Purchase Date**

<b>Ticket Purchase Date</b>	<b>QUEUE Registration Opens</b>
Purchased by May 6 (Wed), 24:00	May 7 (Thu), 10:00
Purchased on May 7 (Thu), 00:00–24:00	May 8 (Fri), 10:00
Purchased on May 8 (Fri), 00:00–24:00	May 9 (Sat), 10:00
Purchased on May 9 (Sat), 00:00–24:00	May 10 (Sun), 10:00
Purchased on or after May 10 (Sun), 00:00	Not eligible for the KCON QUEUE system

### **6. Prohibited Items**

To ensure smooth event operations, bag checks will be conducted. Guests carrying any of the prohibited items listed below may be denied entry. Please note that prohibited items cannot be stored by the event organizers, so please place them in a coin locker or other storage facility before arriving.

1. Video cameras, digital cameras, interchangeable-lens cameras, action cameras, 360-degree cameras, camera step ladders, and step stools
2. Dangerous items such as knives, scissors, glass, firecrackers, and explosives
3. Items that may interfere with stage production, including LED lights, flashlights, laser pointers, and drones
4. Items considered disruptive to other guests, such as large banners, oversized fans, balloons, and selfie sticks
5. Any item deemed dangerous by venue staff
6. Any item prohibited by law